

Our new, comprehensive hygiene and safety protocol.



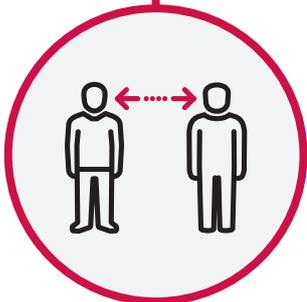
Your Amplifon centre: a place where you can feel safe.

For us, your health is always of top importance: for this reason, we clean the whole centre twice a day and all clinical areas before and after each customer.



Mask: wearing them properly means protecting ourselves properly.

We will supply you with a medically certified mask to wear throughout your visit. We will use the right PPE whenever relevant.



We keep a safe distance and continue to be by your side.

To protect everyone's health it is necessary to keep the advised social/safety distance (except when clinically necessary) within the centre: to do so just follow our safety path, marked with stickers on the floor.



The first thing to listen to? The advice of an expert.

During the visit, follow the instructions of your trusted Amplifon expert: a few key recommendations will allow them to help you in total safety.



WE CONFIRM WE HAVE COMPLIED WITH THE GOVERNMENT GUIDANCE ON MANAGING THE RISK OF COVID-19

FIVE STEPS TO SAFER CLINICS

1. We are operating an **appointment only** policy and **building extra time at the beginning and end of our appointments** to enable appropriate cleaning of the clinic and to optimise social distancing with other customers. Please arrive as close to the time of your appointment as possible to ensure no crossover between customers
2. When visiting the clinic, we have taken all reasonable steps to maintain the advised safety distance in the clinic reception area
3. We have provided all clinic employees with the **authorised Personal Protective Equipment (PPE)** in line with Public Health England (PHE) guidelines
4. We have implemented thorough **cleaning, handwashing and hygiene procedures** in line with guidance
5. In circumstances where we need to be within the advised safety distance (tests to diagnose hearing health) we will do everything practical to manage transmission risk including appropriate **PPE to be provided to our customers**

HOW CAN YOU HELP?

- ✓ Please arrive at your **allocated appointment time**
- ✓ When you arrive at the clinic, we will take your temperature using a thermoscanner and you will be provided with a medically certified facemask that we will ask you to wear when in the clinic. Unless you have a medical reason for being unable to do so
- ✓ Please cancel your appointment if you or anybody in your household has a **high temperature a new continuous cough or a loss of, or change to, your sense of smell or taste**
- ✓ Please consider using a **cashless** alternative for any payments

WE LOOK FORWARD TO WELCOMING YOU TO OUR CLINIC